



## Quality Policy

ARM Limited recognises that the disciplines of quality, health and safety and environmental management are an integral part of its management function. We view these as a primary responsibility and to be the key to good business in adopting appropriate Quality standards.

Our Quality policy calls for continuous improvement in Quality management activities and business will be conducted according to the following principles:

We will:

- Comply with all applicable laws and regulations
- Commit to complying with the requirements of ISO 9001:2008 and continuous improvement and make best use of our management resources in all Quality matters
- Communicate our Quality objectives and performance against these objectives throughout the Company and to interested parties
- Take due care to ensure that all activities are safe for employees, associates and subcontractors and others who come into contact with our work
- Work closely with our customers and suppliers to establish the highest Quality standards, to enhance the customer's perception of the company by consistently delivering a range of products and/or services to meet the customer's requirements. The company's efforts will focus on complying with customer requirements and continually improving the effectiveness of the quality management system
- Adopt a forward-looking view on future business decisions, which may have Quality impacts
- Train our staff in the needs and responsibilities of Quality management

Signed: \_\_\_\_\_

Date: 07/07/09

Tori Widdas - Director